Surgical Clinical Quality Reviewer (SCQR) Job Description

The Surgical Clinical Quality Reviewer (SCQR) is responsible for the collection and accurate submission of data through the MSQC Workstation and implementing quality improvement initiatives based on the data.

Specific job responsibilities include:
- **Data Collection and Reporting**
  - Create Excel list of eligible cases and upload to MSQC web portal, abstract data from the EMR according to MSQC definitions for selected cases, and input data into MSQC database.
  - Complete accurate follow up with patients through 30 days after their surgery.
  - Use abstracted data to run reports and inform quality improvement work.
  - Identify opportunities to effectively present MSQC data to relevant groups or meetings (for example: M&M, infection control, quality management, and administration).
- **Quality Improvement**
  - Collaborate with the Surgeon Champion and relevant individuals and/or groups to use MSQC data in identifying and implementing opportunities for Quality Improvement.
  - Facilitate MSQC Quality Improvement Initiatives (QII) and implement best practice recommendations as required for the Blue Cross Blue Shield of Michigan (BCBSM) Pay for Performance (P4P) index
- **MSQC Participation**
  - Successfully complete the MSQC SCQR Initial Training, and ongoing certification and Inter-Rater Reliability (IRR) audits.
  - Attend collaborative meetings and conference calls.

Competencies:
- **Clinical Knowledge (35%)**: The ability to collect data and identify areas for quality improvement requiring clinical knowledge and understanding of patient care. The candidate should be skilled in understanding and interpreting clinical data.
- **Quality Improvement Knowledge and Experience (35%)**: The ability to successfully communicate and collaborate with multidisciplinary teams to implement data-driven quality improvement initiatives and programs.
- **Computer Proficiency (20%)**: The ability to learn and utilize new software and web applications for data entry and report generation. Also includes working closely with Information Systems to develop and streamline technology processes that are compatible with MSQC technology requirements.
- **Hospital Systems/Departmental Knowledge (10%)**: Experience with and the ability to locate and gather information in a complex hospital system through various sources such as medical records, surgery clinics, social security death index, direct patient contact, and accounts payable.

Job Qualifications
- Education: Clinical degree of Registered Nurse (RN) or higher, BSN preferred.
- Clinical Experience: Minimum one year experience in hospital setting required. Direct patient care in any of the following clinical settings is preferred: Surgery, Critical Care, Emergency Department.
- Quality Improvement:
  - Experience with quality improvement or patient safety preferred.
  - Ability to facilitate the implementation of MSQC Quality Improvement Initiative (QII).
  - Ability to carry out PDCA (Plan, Do, Check, Act) cycle.
- Additional Qualifications:
  - Computer proficiency required, specifically with hospital-specific EMR, email, Excel, Adobe, PowerPoint, Word and any other new technology applications.
  - Clinical chart review, abstraction and/or data entry experience is recommended.
  - Basic statistical knowledge preferred.