MSQC PSO Policies and Procedures

Title of Policy: Surgeon-Specific Reporting Access	**Policy Number:** 200.08
Effective Date: 7/1/2013	**Responsibility:** Business & Data
Revision Date: 1/15/2016	

I.   Purpose

The purpose of this document is to inform MSQC PSO participating hospitals and their surgeons of the process and details for granting access to the Surgeon Specific Reporting capabilities.

II.   Background

MSQC PSO participating surgeons may request access to view charts and reports demonstrating surgeon performance based on outcome measures collected by the MSQC Surgical Clinical Quality Reviewer (SCQR) at their site.

The Surgeon-Specific Reports provide the same set of measure definitions and reporting templates as hospital level reports.

III.   Policy

As part of the University of Michigan Hospitals and Health Centers (UMHS), all access requests will adhere to the guidelines set forth by the UMHS compliance program, the MSQC PSO Service Agreement, and the BCBSM Masters Service Agreement.

The MSQC PSO Service Agreement does not allow hospitals' MSQC PSO data to be released in any format or circumstance that identifies the hospital or its medical or professional staff as the contributor of its specific data, except to the hospital or as requested by the hospital.

The confidentiality of the surgeon identified in any particular Surgeon-Specific Reports will be maintained through a unique login setting assigned only to the surgeon referenced in the report. Although the participating hospital ultimately owns all data collected at the site, for the purposes of these privileges each surgeon will be limited to view only their own reports.

Surgeon level reports are available for surgeons with at least 30 cases transmitted in the MSQC registry; the 30 cases include all cases from MSQC 2.0 program implementation (7/1/2012) to date for all specialties and procedures.

IV.   Procedure

1. Surgeons can request access to their Surgeon-Specific Reports by contacting MSQCCustomerSupport@med.umich.edu.
2. The Surgeon Champion for each site will need to provide email confirmation approving all access requests prior to issuing individual login credentials.